



# DTE

## GAS WORK COMPLETED

*Dear Valued Customer:*

DTE Energy has finished the natural gas upgrade in your home. In the process, our crews disturbed a portion of your lawn, landscaping or concrete.

- A temporary patch was put in place until permanent property restoration can be completed. Please see inside for example photos and care instructions.
- If you have an inground sprinkler system, please check your sprinklers as soon as possible. If your sprinkler system was damaged, please contact us at the phone number below.
- Property restoration occurs May through October. During this timeframe, property restoration is done on an ongoing basis as the gas upgrade is completed on your street and as weather permits. We expect permanent property restoration to be completed within (30) days following the completion of the gas upgrade.
- Due to weather conditions in November - April, only temporary restoration can be put in place. Permanent property restoration work will begin as soon as temperatures allow, with completion by June 30, weather permitting.

# THANK YOU FOR YOUR PATIENCE!

## REMINDERS:

- Property restoration occurs in phases; therefore it will likely take several weeks for DTE to complete your property restoration.
- Check your sprinkler systems ASAP and notify us if they were damaged.
- Water new grass seed twice daily.
- Stay off new concrete for 48 hours.

**Thank you for being a valued  
DTE Energy customer.**

### QUESTIONS?

**Call: 313.294.3445**

DTE representatives are available from  
8:00 am - 4:00 pm, Monday - Friday.

Leave a message if calling after hours and expect  
a return call within 2 business days.

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# ALL PROPERTY RESTORATION IS DONE IN PHASES:

## Phase 1

A temporary patch is put in place.

## Phase 2

Hard surface repairs such as concrete are repaired.

## Phase 3

Soft surfaces such as grass and landscaping are replaced.



### TEMPORARY PATCHING

Once your gas upgrade is completed, a temporary patch will be put in place until permanent restoration can be finished.



### PERMANENT RESTORATION



### LAWN RESTORATION

Once concrete restoration is complete, grade and seed occurs.



### Restoration of Sidewalks, Driveways and Streets

After temporary patching, restoration of hard surfaces such as sidewalks and driveways will be completed.

Once the new concrete is poured it will take several days to dry.

Please follow these guidelines:

- No pedestrian traffic on the new concrete for 48 hours
- No vehicles on concrete for 7 days

### Restoration of Lawns

After the new concrete is in place and settled, DTE Energy contractors will grade and seed the areas of your lawn that were damaged. When complete, straw will be placed on top of the grade and seed.

Please follow these guidelines:

- Water Twice Daily
- Do not cut grass until it is at least 4 inches high.
- Do not walk or drive on the new grass.

**It is your responsibility** to water these areas as recommended so that the new grass can take root. DTE is not responsible for watering and offers no guarantee of new grass growth.